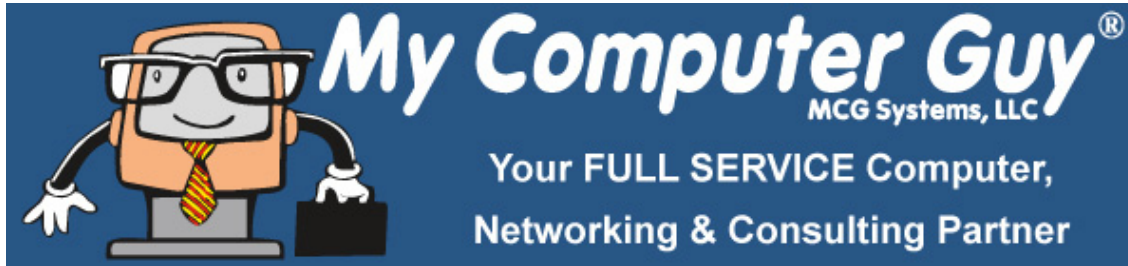


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## Bits & Bytes

November 2009

### Specials on System Cleanup and Windows 7 Upgrades!

Windows 7 has been released and My Computer Guy is doing upgrades!

Click [HERE](#) to learn about some of the benefits of upgrading.  
Get the most out of your PC with Windows 7!

Welcome To The First My Computer Guy Newsletter!

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### MCG ManagedCare24x7!



My Computer Guy is making its enterprise class automated monitoring and service solution available to all business and home clients. With this solution in place, we will be able to apply My Computer Guy approved updates and zero day exploits to your computer(s), monitor hardware and software events, provide rapid remote solutions and affect minor repairs in real time. Initial rollout is slated to begin December 1st and you will have the option to have a one priced solution which will include all monitoring and remote support during normal business hours.

### VIRUS ALERT WARNINGS!

#### Fake Alert!



Fake Alert is a virus package disguised as a REAL Antivirus application. It pops up a warning that you have a virus and that you need to click the pop-up window to remove the infections. Once you click the window, it installs itself

### System Cleanup Special!



It's a fact!

The faster your PC's run, the more productivity you get from your staff. The ONLY way to achieve this is to ensure each PC is routinely maintained and inspected by IT Professionals!

With MCG ManagedCare24x7, your systems will be more secure and efficient!

**My Computer Guy** is having a special for System Cleanup and Inspections!

These Services Include:

- Hard Drive Check
- Event Log Check
- Performance Checks
- Update Software
- Internet Software Updates
- PC Lifecycle Checks
- System Optimizations
- Unwanted Software Removal
- PC Chassis

disguised as a "REAL Antivirus application" along with countless other viruses, spyware, and keyloggers (a program that takes the passwords you type and sends them to someone that wants to steal your identity). The big problem with Fake Alert is that NO virus scanners can kill it or remove it correctly! If you have Fake Alert or think you might be infected by any malicious software, give the My Computer Guy office a call and one of our technicians will be happy to check out your system to see if you are infected. If you are infected, you can bring your PC into the My Computer Guy office or have one of our techs pick up the PC and deliver it to you after the repair is done.

## Facebook Password-Reset Email!



There is a NEW e-mail attack that disguises itself as an e-mail from SUPPORT@FACEBOOK.COM asking for you to change your password using the attached .ZIP file. DO NOT OPEN OR RUN THIS ZIP FILE! The file contains a virus called BREDOLAB which has been linked to massive spam runs and identity theft related attacks. If you receive this e-mail, Delete it at once!

## Heads Up!

Look out for e-mail attachment files containing zip files, especially from DHL, UPS or any bank. If a message comes to you asking you to perform and update or update your information... DO NOT DO IT. If you think it is something that should be done, contact your company or the bank in question. Never send personal information by email or open a zip file from a company without making absolutely sure that it is legitimate!

## Need I.T. Equipment? LEASE!



CIT is currently going through a reorganization but remains fully liquid continuing to lend to small and middle market businesses. My Computer Guy has partnered with CIT to provide leasing to our clients. Hardware, Software and Labor can all be rolled into your lease with a term of one to five years. I.T. Equipment Financing and Leasing has never been so easy or affordable! Now with the American Recovery and Reinvestment Act of 2009, There has never been a better time to upgrade your office PC's, Laptops, Servers or Networking Equipment. The American Recovery and Reinvestment Act of 2009 provides a number of tax incentives for businesses to acquire equipment more affordably during 2009. This is great news for companies that want to obtain new equipment and technology to support their business goals and maintain a competitive advantage. You may be able to combine the many benefits of leasing with special 2009 tax incentives. Want to learn more about CIT and the services they provide, give us a call.

## Why Backup?



Data backup for companies is essential and is often overlooked due to cost or simply not knowing that backups need to occur. Data loss can put a company out of business or significantly hinder a company's ability to generate revenue. In 2008, Data loss cost US businesses an estimated 18 billion dollars, and each year this number rises. There are many steps that can be taken to prevent data loss. My Computer Guy can design a backup solution for your company that is redundant and fits your company's budget. We will also monitor, test and maintain your backup solution so you know that your data is always safe. We offer Disk and Tape-Based Backup as well as Secure Online Backup Solutions! Give our office a call and we will have a technician speak with you about which backup solution is right for you.

- Cleaning  
(If Needed)
- MCG Standard Build Update
- And Much More!

Please Print The Coupon At The Bottom Of This E-Mail To Redeem \$25 Off On System Cleanups And Inspections!

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We appreciate your business!

Sincerely,

**My Computer Guy**  
**(972) 772-2870**

**PRODUCTS AND SOLUTIONS**

**Carbonite    Trend Virus Scan    External Hard Drives    Mac Upgrades**  
**Windows 7 - all flavors    Snow Leopard    Memory and Hard Drive Upgrades**  
**Wireless Routers and Firewalls    Backup Software and Solutions**

**Save \$25 On MCG Services!**

\$25 discount with minimum 1 hour billing at \$100.00 per hour rate. With dedicated access, two to three systems can be done in one hour. Discounts cannot be combined.

\*\*\*Additional charges will apply for Virus Removal, Repairs and/or Upgrades.\*\*\*

Offer Expires: 12/31/2009

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